

## Extension of the remit of HS2 Independent Construction Commissioner to cover Phase 2a, the route between the West Midlands and Crewe

The Department for Transport has extended the remit of the current High Speed 2 (HS2) Independent Construction Commissioner to cover Phase 2a, the route between the West Midlands and Crewe, in addition to Phase One (London to Birmingham).

The role of the Independent Construction Commissioner is to investigate matters that have not reached a satisfactory conclusion through HS2 Ltd's complaints process.

The Commissioner, Sir Mark Worthington OBE, provides independent, impartial decisions as well as advice on how to make a complaint, and builds relationships across industry and community groups, local authorities, HS2 Ltd and its contractors.

The Commissioner also mediates in unresolved disputes between HS2 Ltd and individuals or bodies, including claims under the small claims scheme. He monitors complaints, provides reports marking trends and provides advice on how to reduce the instance of complaints where possible.

More information about the Commissioner and his role can be found [here](#).