

## FINANCIAL HARDSHIP AND DISTRESS

Help available:

Organisation	Contact details	Ways in which the organisation can help
<b>Stafford Borough Council</b>  <b>“Housing”</b>	01785 619 000  01785 7903141 health@staffordbc.gov.uk housingadvice@staffordbc.gov.uk  health@staffordbc.gov.uk	Ring or go on their website to take the Housing Options Self-Assessment – this is a tool for people facing homelessness for the first time
<b>“Warmer Homes Stafford” – a fuel poverty charity for anyone struggling to pay their bills (whether they are home owners or occupiers)</b>	www.warmerhome sstafford.org.uk 0800 677 1785 Samantha Taylor	This organisation: <ul style="list-style-type: none"> <li>• Look to raise people’s incomes through benefits e.g. disability benefit</li> <li>• Look to decrease people’s outgoings, particularly Water/electricity/gas. They may suggest changing suppliers</li> <li>• Look to change people’s behaviours e.g. move your sofa away from the radiator</li> <li>• Look to increase your insulation e.g. external wall insulation</li> <li>• Look to give financial help (£49) for anyone who has suffered as a result of Covid-19 and uses a meter</li> <li>• They will do anything it takes!</li> </ul>
<b>Citizen’s Advice Bureau</b>  <b>Energy advice</b>  <b>Advice on how to maximise your income</b>	The Bureau is not offering Face to Face advice but they are available by phone: 0800 100 900  <a href="https://citizensadvice.org.uk/debt-and-money/budgeting/budgeting/work-out-your-budget/">https://citizensadvice.org.uk/debt-and-money/budgeting/budgeting/work-out-your-budget/</a>	<ul style="list-style-type: none"> <li>• The Big Difference Scheme (Severn Trent Water)</li> <li>• The Assure Tariff (South Staffs Water)</li>  <li>• Benefit checks</li> <li>• Financial support for Covid-19</li> <li>• Charitable trust funds</li> <li>• If you are on a low income and self-isolating because of “Test and Trace” they can offer a one-off payment of £500</li> <li>• Charities can provide a cooker or</li> </ul>

